

PLACE
POSTAGE
HERE



Enduris
Attn: Customer Service
7167 Old Kings Road North
Jacksonville, FL 32219-3727



Mirage[®]
Variegated, Embossed, Capped PVC Fence
By Enduris

Mirage[®] Series Cleaning and Maintenance Guide

Mirage products are aesthetically pleasing, durable and easy to maintain. Like all other low maintenance exterior products that are regularly exposed to the elements, capped cellular fencing and PVC posts will require cleaning from time to time. With very little effort, you can keep your product clean. In most cases only water from Mother Nature or a hose is required. If stains are a little more stubborn, you may follow these easy instructions:

- Wash Mirage fence product with a soft cloth or long handled soft bristle brush (similar to what you would use on your vehicle).
- If the stain is difficult to remove, wipe down with one cup of Simple Green[®] or equivalent mixed with one gallon of water. The solution may be poured in a spray bottle, sprayed on and wiped off quickly with a soft cloth. You can also mix 1/3 cup mild detergent such as Tide[®] or equivalent, 2/3 cup household cleaner such as Spic & Span[®] or equivalent with one gallon of water. Rinse all clean surfaces with water before they dry.
- Should more persistent stains exist, refer to the chart below. Follow the precautionary instructions on the container label. Protect all vegetation from direct contact with the cleaning agent.

Stain	Cleaners*
Gum, Grass, Car Grease, Motor Oil, Rust, Top Soil	Fantastik [®] , Lestoil [®] , Lysol, Murphy [®] Oil Soap, Windex
Crayon	Lestoil [®]
DAP (oil-based caulk) Felt-tip Pen	Fantastik [®]
Paint, Pencil, Tar	Brillo [®] Pad, Soft Scrub

* Enduris does not endorse products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.



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Mirage[®] Fencing Stain & Fade Warranty and Registration Card



Mirage[®]
Variegated, Embossed, Capped PVC Fence
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Mirage® 20 Year Fade and Stain Warranty

WARRANTY STATEMENT

Mirage fence system products are warranted by Enduris (manufacturer), in accordance with the terms set forth below to be free from material defects and workmanship that occurs in visible form such as, cracking, peeling, splitting, blistering, flaking, rotting or structural defects from termites or fungal decay. Enduris is not responsible for the performance of other products used in conjunction with Mirage capped PVC system components.

TERMS OF WARRANTY

The term of this limited warranty shall begin on the original purchase date and shall end 20 years thereafter for single family and residential purchases and 10 years for commercial purchases. If a valid warranty claim is made in years 11 – 20, after the original purchase date by a residential purchaser, recovery will be prorated.

If Enduris elects to replace the percentage noted to the right, of PVC rails and pickets, or posts, otherwise meeting the requirements for a claim, or if refunding the purchase price, Enduris may elect to refund the percentage listed to the right, of the purchase price of PVC rails and pickets, or posts, not including the cost of installation, otherwise meeting the requirements of the claim.

NOTIFICATION

If purchaser discovers a defect in the Mirage product, purchaser must, within 30 days from the discovery of alleged defect and prior to beginning of any repair or alteration to the Mirage product, notify manufacturer with a detailed description of the claimed defect, photographs of the defect, and proof of purchase to the following address:

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After reviewing all information, manufacturer will make a determination regarding the validity of said claim. If manufacturer determines that purchaser's claim is valid, manufacturer will, at its discretion, either replace or repair the defective Mirage product or will refund the original purchase price of the defective material not including the cost of installation subject to the terms of the warranty herein. The choice of remedy is in the manufacturer's sole discretion. The manufacturer will not be liable for labor and/or removal costs connected with the claim. Replacement product will be provided as close to the original color as possible, although it is not guaranteed to match completely. In the event of replacement or repair, the original warranty shall apply to the replaced or repaired portion of the manufacturer's products and will be extended for the balance of the warranty period in effect at the time the material proved defective.

WARRANTY TRANSFER

This warranty, subject to return of warranty registration card, can be transferred one time within a five-year period beginning from the date of original purchase by purchaser to a subsequent buyer upon which the manufacturer's products were originally installed. To transfer this limited warranty, original purchaser must provide Enduris with written notice within 30 days after the transfer. The written notice must include the name of the owner and purchaser address of the real estate upon which the product was installed and date of transfer.

WARRANTY EXCLUSIONS

This limited warranty is void if any of the following occurs: 1) Improper installation of the manufacturer's products and/or failure to abide by the manufacturer's installation guidelines, 2) Movements, settling, distortion, 3) Naturally occurring casualties including impact of objects, earthquakes, tornadoes, hurricanes, flooding, lightning or any acts of God, 4) Improper handling or storage, neglect or misuse of the manufacturer's products either by the purchaser or third parties, 5) Improper application of paint or other surface chemicals not recommended by the manufacturer in writing, 6) Adverse effects of air or water pollution, 7) Normal weathering of surfaces as noted below in fade resistance, 8) Staining from foreign substances, 9) Stain, paint, or other non-approved applied coatings and, 10) Cut or gouged cap surface.

Due to UV conditions in desert climates, manufacturer warrants weatherability over a life of ten (10) years, with remedies limited to material replacement only.

FADE RESISTANCE

The products shall not fade in color from light and weathering exposure as measured by color change in excess of 5 Delta E Units. No exterior material is fade-proof when exposed the years of harsh UV rays and the elements. Mirage is designed to resist accelerated fading and will not, in any event, fade more than 5 Delta E Units.

Years of Limited Warranty Claim	Recovery Percentage
11	80 %
12	80 %
13	70 %
14	70 %
15	60 %
16	50 %
17	40 %
18	30 %
19	20 %
20	10 %

STAIN RESISTANCE

Mirage shall be resistant to permanent staining resulting from mildew and mold naturally occurring in the environment or contamination, provided contaminated material is removed within one week of the contamination using mild household soap and water. If after the initial cleaning, the stain remains, refer to our cleaning guide table on the back of this document. Enduris does not warrant stain resistance resulting from contamination that is not cleaned properly within a timely manner or mildew and mold which has grown on a foreign matter not removed. In addition, materials not covered in this stain resistance include but not limited to: suntan lotion, stain, paint, strong solvents, abrasive compounds of acidic or basic pH, biocides, fungicides, metallic rust, insect spray, oils, petroleum products, in aerosol or liquid form.

OTHER CONDITIONS

The manufacturer does not recommend the Mirage products for all end-use applications. The manufacturer's products are intended for residential yard privacy, homeowner association properties, perimeter encasement, and landscape decor. Local code authorities should be consulted before installation of structures as to abide by zoning code regulations. The purchaser is solely responsible for determining the effectiveness, fitness, suitability and safety of manufacturer's products in connection with their use in any particular application. This limited warranty is valid for single family and residential applications only. For all other applications, including commercial use, this warranty shall be limited to a period of ten (10) years.

Manufacturer reserves the right to discontinue or modify its products, including color, and will not be responsible in the event replacement products vary in color or gloss compared to the original product as a result of weathering or otherwise.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

The warranty statements contained in this limited warranty set forth is the only warranty extended by Enduris and are in lieu of all other conditions and warranties either expressed or implied including without limitation, the implied warranties of merchantability and fitness for a particular purpose. The provisions of this warranty shall constitute the entire liability of Enduris and the purchaser/property owner's exclusive remedy for breach of this warranty. In particular, in no event shall Enduris be liable to the purchaser/property owners for special incidental, indirect, consequential, or punitive damages arising from the use of Enduris products or the breach of any express or implied warranty.



Important:

Register your Warranty within 30 days of installation in order to receive the full benefits of this Warranty. Failure to properly register may result in the loss of benefits or transferability. Detach and return completed registration card to:

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MIRAGE LIMITED WARRANTY REGISTRATION

Purchaser's Name	Home Phone	Work Phone
Purchaser's Address	City/State/Zip	
Address of Mirage Fence Installation	City/State/Zip	
Purchase Date	Installation Date	
Installation Company Name	Office Phone	
Installation Company Address	City/State/Zip	
Installer Name		

Size of Fence: _____
 Fence Color:
 Sequoia
 Slate
 Mahogany

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